

Quality Improvement: Connecting the Data Dots

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*National Association of State Directors of Developmental
Disabilities Services*

National Core Indicators Collaborative Partnership

NASDDDS



**Participating
State DD
Agencies**

NASDDDS

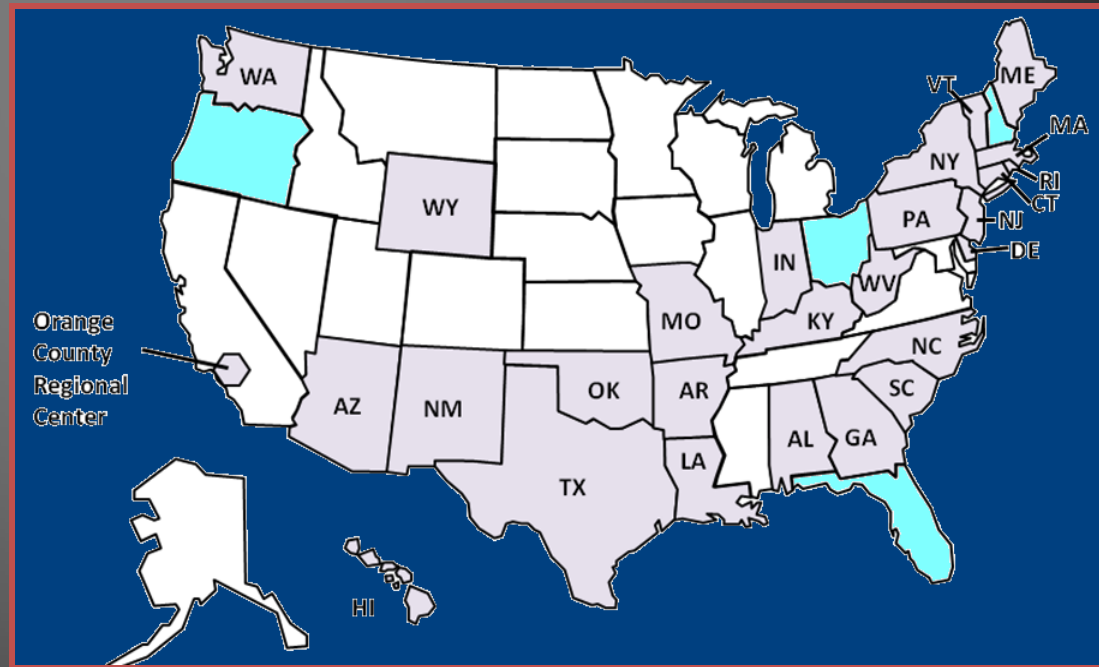
National Association of State Directors of Developmental Disabilities Services

NCI Vision

- Influence national and state policy
- Improve practice at the state level
- Add knowledge to the field
- Inform the Association's strategic planning and priority setting

National Core Indicators:

- Launched in 1997 in 13 participating states
- Currently 31 states and 4 sub-state regions
- Unparalleled 10-year database on over 12,000 individuals



NCI Framework

- 100 Core Performance and Outcome Measures
- Five Domains



NCI Data Sources

- **Consumer Survey (in person interviews)**
- **Family Survey (mail-in)**
 - ❖ Adult Family Survey (at home, 18+)
 - ❖ Family Guardian Survey (out-of-home)
 - ❖ Children Family Survey (at home, <18)
- **Provider Survey**
 - ❖ Staff Stability
 - ❖ Board Representation
- **System Data**
 - ❖ Incidents
 - ❖ Mortality



National Core Indicators Measures Offer a Unique View

- Individual characteristics
- The locations where people live
- The activities they engage in during the day
- The nature of their **experiences** with the supports that they receive

NCI Performance Assessment

Personal Outcomes

- Employment & Community Inclusion
- Choice & Decision-making
- Relationships

System Performance

- Support Coordination
- Utilization
- Finance

Family Perspectives

- Choice & Control
- Satisfaction